Computer System Requirements

The Boucher Campus of the Canadian College of Naturopathic Medicine requires its students to have a computer and more specifically a laptop as some tests could be taken on campus using a computer.

Our test-taking software known as **Examplify**, which you will use to write your quizzes and exams requires your laptop to meet minimum requirements to run the software successfully.

CAUTION: Examplify will not run on Chromebooks, Android, or Linux operating systems.

Examplify Minimum System Requirements (see complete details here)

For Windows:
- Operating System: 64-bit versions of Windows 10 and Windows 11.
- Alternate versions of Windows 10 and Windows 11, such as Windows RT and Windows 10 and 11 S, are NOT supported at this time.
    - *If you are using a Microsoft Surface device, please read this article for important instructions on Windows 10 and 11 "S mode" versus the standard Windows 10 or 11. S mode is not compatible with Examplify.*
- Only **genuine** versions of Windows Operating Systems are supported.
- The versions of Windows 10 certified for use are 20H2, 21H1, 21H2, and Windows 1121H2.
- The English (United States) Language Pack must be installed.
- ExamSoft **DOES NOT** support tablet devices other than Surface Pro as detailed above.
- CPU Processor: Non-ARM based processor supported by your operating system
- RAM: 4GB of usable RAM or higher
- Hard drive: 4GB or higher of available space.
- For on-site support, and in order to back up the answer files to a USB drive, a working USB port is required. (Newer devices may require an adaptor.)
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload and some exam features.
- Examplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1024 x 768.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.

✓ Administrator-level account permissions **(Instructions)**.
✓ For instructions on how to check your computer's specifications, click **here**.
✓ For instructions on how to update your device to be within these guidelines, click **here**.
✓ For instructions on how to check your version of Examplify, click **here**.

For Mac:

- Catalina, Big Sur, and Monterey.
- For a better experience, we recommend that you take your exam on the same OS version that you have completed a recent successful mock exam.
- Only genuine versions of Mac operating systems are supported.
- CPU: Intel or M1 processor. Devices using Apple's M1 processor and Apple Rosetta 2 are supported. To learn more, click **here**.
- RAM: 4GB or higher.
- Hard Drive: 4GB or higher available space.
- For on-site support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adaptor).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- This software cannot be used on virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection for download, registration, exam download and upload.
- Administrator-level account permissions **(Instructions)**.
- Examplify cannot operate within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.

- ✓ For instructions on how to check your computer's specifications, click **here**.
- ✓ For instructions on how to update your device to be within these guidelines, click **here**.
- ✓ For instructions on how to check your version of Examplify, click **here**.

For iPad:

- Hardware Requirements: iPad 5+, iPad Air 2+, iPad Mini 4+, iPad Pro.
- Operating Systems: iPadOS 13, iPadOS 14, and iPadOS 15 (Only officially approved Apple versions of iPadOS are supported).
- 500 MB of free space required to commence an exam.
- iPad must not be Jailbroken.
- Internet connection for download, registration, exam download and upload.
- In order to take an exam using an iPad, your institution must first enable iPad support.

The above information has been extracted from ExamSoft page. More details can be found **here**.

For questions, please contact:

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